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Departamento de Ingeniería de Sistemas y Computación

Technology Innovation in Financial Services An Industry Perspective 2do FORO DE INGENIERÍA DE LA INFORMACIÓN

Dr. Fabio Corzo

INTERNAL

Big Innovación desde la ingenieria de la información **Data:** para transformar la sociedad



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Financial (FinTech) Innovation is currently transforming our traditional finance industry, with consumers and corporates demanding new innovative solutions for web and mobile platforms.



Innovation in the industry

Where is the innovation happening

- 'New Financial Services' are financial products delivered outside bank branches through alternative channels, such as the Internet, financial services kiosks, and mobile phones.
- Use innovation technologies to increase effectiveness and or efficiency in existing financial products and services products
- Innovation technologies to find alternative and more cost effective ways of doing front/middle/back office and support capabilities

1. Examples of Innovation in Financial Services (1 of 2)

Sector/Area	Alternative Service	Tech-Driven Service
Payment Services	Bartering	Web-based payments
	Jam Jar Banking products	Near Field Communication
Lending	Payday Loans	Peer-to-peer
	Microfinance	
	Social Impact Bonds	Trade finance
		Peer-to-peer lending
	Microfinance	
	Angel Investment	Crowdfunding
Investing	Renewable Debentures	
	Green bonds	
		P2P Microfinance

1. Examples of Innovation in Financial Services (2 of 2)

Product/Service Area	Alternative Service	Tech-Driven Service
Foreign Currency Exchanges	Parallel Currencies Markets	Cloud Solutions
		Online Platforms
		P2P FX Hedging
Currencies		Digital Currencies
		Community Currency LETS
Insurance		P2P Insurance
Stock Exchanges		Alterative SME Stock Markets
		Social Exchanges
		Carbon Credit Exchanges
Foreign Currency Exchanges	Parallel Currencies Markets	Cloud Solutions
		Online Platforms

2. Innovation of existent services improving effectiveness*

Some examples

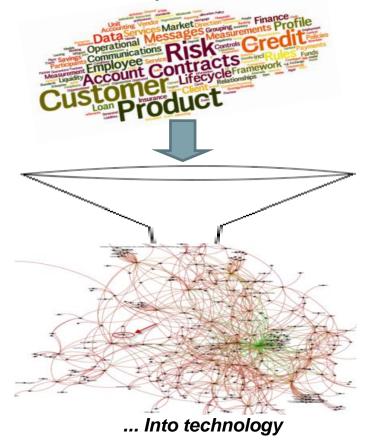
- Realtime CRM
- Machine Learning in Risk Modelling
- Algorithmic Trading

The approach to managing the complexities and volumes of data require proper automated management of "data about data"

* Much more innovation exists in this space but direct engagement is required to explore and undersatnd

3. Innovation in front, middle and back-office and supporting capabilities

PetaBytes of data...



How do we cost effectively exploit and deal with increasing volume and diversity of data, speed of technogolical change and dynamicity?

As of 12 October 2015

Traditional approaches to manage data technological change will not work and innovation with new technological trends are required across front, middle and back office.

A new approach for data technology change requires focus on collaboration, transparency, data management, information based integration, data quality

This is already actively impacting, amongst others, enterprise data strategy, enterprise architecture, corporate functions, data quality, information management and analytics.

The approach to managing the complexities and volumes of data require proper automated management of "data about data" INTERNAL



Questions



. Sample Enterprise Architecture References



Financial Services Innovation Example: Virtual Assistants

(program that understands natural language and responds to user's written or spoken commands). An intelligent personal assistant is a software agent that can perform tasks or services for an individual.

- Examples of such an agent:
 - Apple's Siri,
 - Google's Google Now,
 - Amazon Alexa/Echo,
 - Microsoft's Cortana,
 - Braina (application developed by Brainasoft for Microsoft Windows),
 - Samsung's S Voice,
 - LG's Voice Mate,
 - BlackBerry's SILVIA, HTC's Hidi, IBM's Watson_(computer), and Facebook's M.

FinTech Example: Virtual or Digital Currencies

- Virtual or Digital currency, among its various names is electronic money that acts as alternative currency.
- Currently, digital currencies are not produced by government-endorsed central banks nor necessarily backed by national currency.
- Cyptocurrency is a peer-to-peer, decentralized, digital currency whose implementation relies on the principles of cryptography to
 validate the transactions and generation of the currency its

Currency	Code	Year Est.	Founder	Ledger	Website	Value of <u>money</u> <u>supply</u> (November 2013)	Bitcoin- based	Note
<u>Bitcoin</u>	BTC		Satoshi Nakamoto	<u>P2P</u> network	<u>bitcoin.org</u>	~\$4 billion <u>USD</u>	IN/A	Decentralized ledger currency, <u>SHA-256 proof-of-</u> work
Litecoin	LTC	2011	Coblee	<u>P2P</u> network	litecoin.org	~\$100 million <u>USD</u>	Yes	<u>Scrypt</u> proof-of-work
<u>Peercoin</u>	PPC	2012		<u>P2P</u> network	peercoin.net	~\$14 million <u>USD</u>	Yes	SHA-256 proof-of-work/ <u>proof-of-stake</u> , the proof- of-stake means that Peercoin has a small amount of inflation.
<u>Namecoin</u>	NMC	2011		<u>P2P</u> network	<u>dot-bit.org</u>	~\$4.5 million <u>USD</u>	Yes	SHA-256 proof-of-work. Namecoin is meant to act as a <u>decentralized DNS</u> , which would make <u>internet</u> <u>censorship</u> very difficult. Namecoin serves the <u>.bit</u> domain.



Sample Innovation Areas in Enterprise Data Management

New areas include specific aspects of enterprise data architecture

